

IN THE UNITED STATES DISTRICT COURT  
FOR THE WESTERN DISTRICT OF PENNSYLVANIA

LISA BROWN, M.D.,	)	
	)	
Plaintiff,	)	
	)	
v.	)	Civil Action No. 05-32 E
	)	
HAMOT MEDICAL CENTER,	)	
	)	(to be filed under seal)
Defendant.	)	

2006 JUL 15 PM 3:07  
U.S. DISTRICT COURT  
WESTERN DISTRICT OF PENNSYLVANIA

APPENDIX TO PLAINTIFF'S MOTION FOR PARTIAL SUMMARY JUDGMENT

Plaintiff files the following documents in support of her motion for partial summary judgment under seal, in accordance with the Court's July 25, 2005 Order, as defendant has identified the documents as "Confidential":

- Exhibit A: March 1, 2004 correspondence from John D. Lubahn to Lisa Brown, M.D.
- Exhibit B: Hamot Medical Center Resident Agreement of Appointment in the Graduate Program in Medical Education.
- Exhibit C: Excerpts from transcript of March 16, 2006 and April 21, 2006 deposition of John Lubahn (references confidential material).
- Exhibit D: Institutional Requirements for ACGME.
- Exhibit E: Program Requirements for Graduate Medical Education in Orthopedic Surgery – ACGME.
- Exhibit F: Hamot Medical Center Advancement and Dismissal Policy.
- Exhibit G: Declaration of Lisa Brown, M.D. (references confidential material).
- Exhibit H: February 11, 2004 Evaluation of Lisa Brown, M.D.

- Exhibit I: January 30, 2004 evaluation of Lisa Brown, M.D.
- Exhibit J: Excerpts from the December 16, 2005 deposition transcript of James A. Pepicello (references confidential material).
- Exhibit K: Excerpts from the December 16, 2005 deposition transcript of John David Albert, II (references confidential material).

Respectfully submitted,

Leech Tishman Fuscaldo & Lampl

By:

/s/ Patrick Sorek

Patrick Sorek

Pa ID No. 41827

Alisa N. Carr

Pa. I.D. No. 56658

525 William Penn Place, 30th Floor

Pittsburgh, Pennsylvania 15219

412-261-1600

Date: August 15, 2006

IN THE UNITED STATES DISTRICT COURT  
FOR THE WESTERN DISTRICT OF PENNSYLVANIA

LISA BROWN, M.D.,	)	
	)	
Plaintiff,	)	
	)	
v.	)	Civil Action No. 05-32 E
	)	
HAMOT MEDICAL CENTER,	)	
	)	to be filed under seal

APPENDIX TO PLAINTIFF'S MOTION FOR PARTIAL SUMMARY JUDGMENT

## Appendix - Exhibit A



Hamot Medical Center  
201 State Street  
Erie, PA 16550  
(814) 877-6000  
www.hamot.org

March 1, 2004

Lisa Brown, MD  
5459 CiderMill Road  
Erie, PA 16509

Dear Dr. Brown:

Based on clinical performance and concerns regarding your current knowledge base in orthopaedics for the PGY-3 level, I have decided not to renew your contract at the end of this academic year, June 30, 2004. The decision is a difficult one for me as for the entire faculty, but I believe it to be the best for all concerned.

During the remainder of this academic year, any failure on your part to provide competent care as outlined in your contract, such as not responding to patient consults or calls from the emergency room will result in immediate termination.

Sincerely,

A handwritten signature in black ink, appearing to be "JDL", written over the word "Sincerely,".

John D. Lubahn, MD  
Program Director

HMC-03255  
CONFIDENTIAL

A handwritten signature in black ink, appearing to be "JDL", written above the text.

Hand delivered by John D. Lubahn,  
March 1, 2004

IN THE UNITED STATES DISTRICT COURT  
FOR THE WESTERN DISTRICT OF PENNSYLVANIA

LISA BROWN, M.D.,	)	
	)	
Plaintiff,	)	
	)	
v.	)	Civil Action No. 05-32 E
	)	
HAMOT MEDICAL CENTER,	)	
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APPENDIX TO PLAINTIFF'S MOTION FOR PARTIAL SUMMARY JUDGMENT

## Appendix - Exhibit B

HAMOT MEDICAL CENTER  
RESIDENT AGREEMENT OF APPOINTMENT  
IN THE  
GRADUATE PROGRAM IN MEDICAL EDUCATION

This Agreement is for a period of one (1) year commencing on July 1, 2003 and ending on June 30, 2004, by and between

HAMOT MEDICAL CENTER,  
(hereinafter referred to as "HMC")

and

Lisa Brown  
hereafter referred to as "Resident")

WITNESSETH:

WHEREAS, HMC is organized for the purpose of operating a health care facility, including medical services incident to both inpatient and outpatient care; and

WHEREAS, HMC, as a sponsoring institution of Graduate Medical Education, is committed to excellence in resident physician education and to providing an environment where residents can improve their skills and knowledge in a supervised yet semi-independent manner consistent with the requirements of the appropriate accrediting bodies; and

WHEREAS, the Resident meets all requirements for participation in a graduate program of medical education conducted by HMC, including approval of the Pennsylvania State Board of Medicine, the qualifications for resident eligibility outlined in the Essentials of Accredited Residencies in Graduate Medical Education and other regulatory and accrediting agencies as may be applicable; and

WHEREAS, HMC and the Resident intend to be legally bound by the terms of this Agreement, and the Resident also agrees to be bound by all terms of the HMC rules and regulations and other policies approved by the Medical Staff Executive Committee or the HMC Board of Trustees;

NOW, THEREFORE, HMC and Resident mutually agree to the following terms and provisions:

HMC-03374  
CONFIDENTIAL

Section 1. Terms of Agreement

The named Resident is appointed as 3rd year Resident 3rd year Graduate in the Orthopaedic Surgery Residency Program.

Section 2. Agreement of the Parties

During the term of this agreement, both parties agree as follows:

*A. HMC agrees to:*

1. Provide the Resident with a program of graduate medical education that meets the Institutional and Program Requirements of the Essentials of Accredited Residencies as approved by the Accreditation Council for Graduate Medical Education (ACGME).
2. Provide compensation for the Resident subject to his/her assigned graduate year of training as determined by the Program Director, in consultation with the VP for Quality & Medical Education or designate. Accordingly, Dr. Brown will receive \$44,118 as compensation from July 1, 2003 to June 30, 2004.

An additional compensation at the rate of XXX will be paid to the resident for such period as the Resident performs those duties and responsibilities required of a Chief Resident at Hamot Medical Center. The foregoing compensation will be paid in equal bi-weekly installments, less authorized and legally required deductions.

3. Grant the Resident twenty days of vacation with pay. Such vacation may be affected by unsatisfactory performance, illnesses, or noncompliance with the rules and regulations and policies approved by the Medical Staff Executive Committee and/or Board of Trustees. The allowable vacation time shall not be cumulative from year to year and must be taken during the appointed Graduate Year, subject to satisfactory scheduling by the applicable Program Director and the VP for Quality & Medical Education (or designate). Consistent with the requirements for Board Certification by respective specialty boards and with written Medical Education policy, non-educational time off (vacation, illness, interviews, etc.) that exceed program requirements during the academic year will result in extension of the total residency period equivalent to the excess time.
4. Grant a compensatory day off when the Resident works on Christmas Day, Thanksgiving Day or New Years Day.
5. Grant leave of absence with pay to the Resident, solely for the purpose of attending educational meeting/s that directly relate to his/her specialty training. Attendance at such meeting/s shall be determined by the Program Director. For each first year Resident, HMC will grant \$500 solely for the above stipulated educational materials, publications and dues.
6. Grant compensatory time off to the Resident for his/her attendance at the United States Medical Licensing Examination (USMLE) III; presentation of research paper; and interviews necessary to his/her continuing graduate training outside of Erie, as approved by the VP for Quality & Medical Education (or designate) and the applicable Program Director.

7. Provide reimbursement in the amount of \$210.00 to the Resident toward the Drug Enforcement Agency (DEA) fee renewable every three years.
8. Provide lounge, sleeping quarters and meals (\$130/month) while the Resident is on-duty or on-call at HMC. These benefits shall not apply when the Resident is away from HMC unless otherwise approved by the VP for Quality & Medical Education (or designate).
9. Furnish the Resident with uniforms and laundry for his/her duty and on-call requirements at HMC.
10. Provide professional liability insurance of the claims made type covering the Resident for his/her official activities at HMC or HMC affiliates as approved by the VP for Quality & Medical Education. The amount of such coverage shall be determined by HMC, but will be consistent with amounts provided by Hamot for other medical/professional practitioners and consistent with that required by Pennsylvania law.
11. Provide life insurance to the Resident equal to one (1) year of his/her annualized compensation.
12. Provide disability insurance to the Resident with amounts and coverage determined by HMC policy and provide access to insurance, where available, for disabilities resulting from activities that are part of the educational program.
13. Provide hospitalization, medical, dental and additional health services to the Resident, his/her spouse and eligible children, in amounts and coverage consistent with that of all HMC employees.
14. Assign the Resident to institutional committees and councils whose actions affect the resident's educational programs or that conduct patient care review and/or performance improvement activities.
15. Allow accrual of one (1) day sick leave per month for the Resident, with an accrual rate of twelve (12) days per annual appointment, cumulative for the continuous period of graduate medical education at HMC, less the number of days lost due to excused illness. No payment for sick leave(s) in excess of accrued hours will be permitted, except when it is deducted from accrued vacation benefits and authorized by the VP for Quality & Medical Education (or designate) in consultation with the Program Director. An institutional leave policy will be provided to the resident in the resident handbook.
16. Provide security and safety measures, appropriate to the risks associated with the training environment, in all areas and locations associated with training, including parking areas, on-call quarters, inpatient and outpatient facilities, hospital, and institutional grounds.
17. Provide a resident policy that describes how physician impairment, including substance abuse, will be managed. An educational program regarding physician impairment and substance abuse also will be provided.

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CONFIDENTIAL



18. Provide access to appropriate, confidential counseling and medical and psychological support services through the Employee Assistance Program and through the resident's primary care physician, in accordance with the current health benefits plan.
19. Provide confidential evaluations of the resident's performance on a regular basis, consistent with applicable Residency Review Committee requirements.

**B. The Resident Agrees to:**

1. Fulfill the educational requirements of the resident training program and accept the obligation to use his/her best efforts to provide safe, effective and compassionate care to patients (while under supervision) that is commensurate with his/her level of advancement and responsibility, as assigned by the Program Director and required by the Essentials of Accredited Residencies of the Accreditation Council for Graduate Medical Education (ACGME).
2. Obtain a full and unrestricted license to practice medicine in the State of Pennsylvania, either by passing the USMLE or COMLEX Examination. Such license should be obtained as soon as possible. (After successfully completing two years of approved graduated medical training for graduates of an accredited medical college, or after successfully completing three years of approved graduate medical training for graduates of an unaccredited medical school as required by Section 29 of the Pennsylvania Medical Practice Act of 1985, and rules and regulations issued thereunder. The above exams must be completed before the resident can begin his/her third graduate year of training. If eligible, the Resident must obtain a DEA license.
3. Abstain from any outside work, whether or not for remuneration, except as specially approved by the applicable Program Director and the VP for Quality & Medical Education (or designate). Approved work must be consistent with the Medical Education policy regarding work outside of the residency program.
4. Abide by and adhere to all HMC policies, procedures, rules and regulations, where applicable, and as may be promulgated from time to time to govern the Resident's participation in the medical educational and clinical affairs of HMC, including HMC and residency policies and procedures regarding gender or other forms of harassment and exploitation and policies regarding physician impairment and substance abuse.
5. Authorize HMC to divulge such information deemed pertinent to a requesting institution and hold HMC harmless from any liability that may be associated with release of such information should another medical or health care institution request references and other information on the Resident from HMC and HMC believes that such a request is honorable and proper.
6. Become certified in ACLS and ATLS before completion of the PGY 1 year of training or to provide current certification documentation of the same, and to maintain such certification through appropriate recertification procedures; to receive training and education in Occupational Safety and Health Administration (OSHA) regulations and Centers for Disease Control (CDC) recommendations regarding protection from blood-borne diseases and other occupational hazards encountered by the health care professional; training in quality assurance/performance improvement processes; and education in physician impairment and substance abuse.

7. Provide representation on institutional committees and councils whose actions affect the resident's education and participate in other institutional programs and activities involving the medical staff.
8. Participate fully in the educational and scholarly activities of the training program and, as required, assume responsibility for teaching and supervising other residents and/or students.
9. Develop a personal program of independent study and professional growth under the supervision and guidance of the program teaching staff.
10. Develop an understanding of ethical, socioeconomic and medical/legal issues that affect graduate medical education and cost containment measures as they apply to the provision of patient care as appropriate.
11. Submit confidential written evaluations of the faculty and of the educational experiences to the program director. Participate in evaluation of security and safety issues related to the training environment.
12. Accept the obligation to function as an integral member of the health care team, treating other health care professionals and support staff with respect, courtesy and professionalism.

13. DUTIES

Orthopaedic Third Year Resident

- a. During the third year, the Orthopaedic resident is responsible for satisfactorily completing the following duties:

While assigned to the Floors: The resident is responsible for all admitting histories and physical examinations and for organizing all pertinent laboratory and x-ray studies for his/her patients. He/she will also be required to present patients to the attending surgeon or senior resident.

The resident will have increased direct patient-care responsibility under the direction of a senior resident, for all orders, progress notes, dressing changes, adjustment of traction, etc. The resident should not be responsible for direct patient care for more than 80 hours a week.

The resident will directly supervise all medical students and first and second year residents rotating on Orthopaedics who are assigned to assist the resident in patient care. These duties include teaching responsibilities and discussing with and explaining to students and first and second year residents why particular procedures are being done, as well as the diagnosis and projected patient management.

While assigned to the Clinic: The resident is responsible for new patient workups and the application of casts on clinic patients who are waiting in the Cast Room. He/she will be supervised by either the senior resident or the attending staff.

While assigned to the Emergency Room: The resident must respond within ten (10) minutes following a call from the Emergency Room. He/she will act as the primary Orthopaedic evaluator and provide consultation and treatment. The resident will be under the direct supervision of the senior orthopaedic resident.

While assigned to the Operating Room: The resident is responsible for the surgical preparation of all cases and will assist in surgery when requested.

- b. After each rotation, the resident will return a completed evaluation form to the Director, and the attending physician will return an evaluation of the resident. The Director will regularly review these evaluations with the resident.
- c. The resident will be on call in the hospital approximately every fourth night.
- d. The resident will be responsible for all assigned conferences throughout the year.

- e. During the year, the resident is responsible for one clinical research projects suitable for presentation and/or publication. It should be submitted to a refereed journal, e.g., JBJS, CORR, JHS, AJSM, etc. or to a national meeting. Acceptable meetings for which the resident will be reimbursed to attend include AAOS, AOA Residents Conference, POS and EOA (when held in the continental US). Subspecialty meetings are acceptable academic travel, however, the senior author, e.g., hand surgeon, sports medicine attending, etc., will be responsible for travel expenses. The resident will attend monthly research meetings.
- f. During the third year, the resident will spend a six-month rotation in the Harnot Research Center under the direction of the Director of Research. The resident will adhere to all policies and procedures of the Department. The resident will complete a minimum of one case report and one clinical research project, inclusive of write-up. The resident will be involved in at least one basic science project. The requirements may be modified by mutual agreement. Attendance is required Monday-Friday, 8:00am to 4:30 pm. Studying for examinations and preparing for lectures will be done during evenings and on weekends. On occasion, these may be done on rotation, but only approved by the Director.

If the Director documents that the resident is not progressing per expectations, the resident will be placed on academic probation. His/her progress will be subject to ongoing review. Failure to comply may results in suspension from the program.
- g. The resident is responsible for pre- and post-operative follow-ups in one of his/her attending's office one half day per week. Physical examination, radiologic findings and surgical indications will be discussed with the attending.
- h. During the third year, the resident is required to attend a pathology conference.

### Section 3. Termination and Suspension

1. Either party may terminate this Agreement at any time upon notice thereof for proper cause.
2. The Chairman of the Medical Staff Executive Committee, the Vice-President for Quality & Medical Education, the chairman of a clinical department, the Program Director, the President of HMC or HHF (or a designate), the Executive Committee of either the Medical Staff or the Board of Trustees shall each have the right to summarily suspend all or any portion of the activities of the Resident whenever such action must be taken immediately in the best interest of patient care. Such summary suspension shall become effective immediately. Upon imposition of a summary suspension, the Program Director shall provide written notice of the matter to the Vice President for Quality & Medical Education (or designate) and the matter shall be processed in accordance with the procedures as outlined in the "Grievance Resolution and Due Process for Resident Physicians" policy.

### Section 4. Due Process

Any problem, grievance, misunderstanding, or alleged violation(s) arising under this Agreement and any pertinent matters relating thereto and to the resident's status in his/her residency, shall be resolved in accordance with the policy for "Grievance Resolution and Due Process for Resident Physicians" contained within the resident handbook.

### Section 5. Continuation of Training

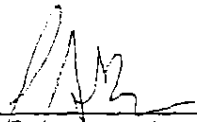
Upon satisfactory completion of the resident training year as determined by the program director and faculty, the Resident shall be promoted to the next level of resident training required and approved for his/her specialty, unless either HMC or the Resident shall give written notice to the other of termination upon completion of the current contract year. Such notice must be provided at least one hundred twenty (120) days before completion of the contract year.

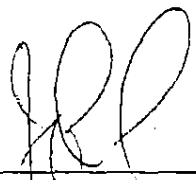
*- pays 90 days MEC Policy  
on Eval + Advancement  
- ACGME Instit Requirement = 120 day*

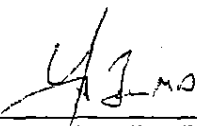
Section 6. Entire Agreement

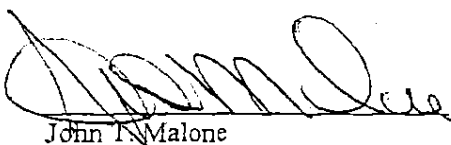
This Agreement shall supersede all prior understandings and agreements between HMC and the Resident, and no changes shall be made in this Agreement without execution by the parties hereto in the same manner as the original agreement.


IN WITNESS WHEREOF, the parties have, in good faith, executed this Agreement on the day of \_\_\_\_\_, 2003.

  
\_\_\_\_\_  
Signature of Resident

  
\_\_\_\_\_  
John D. Lubahn, MD  
Program Director  
Harot Medical Center

  
\_\_\_\_\_  
Hershey S. Bell, MD  
Vice President for Quality & Medical Education  
Harot Medical Center

  
\_\_\_\_\_  
John T. Malone  
Chief Executive Officer  
Harot Health Foundation

  
\_\_\_\_\_  
(Witnessed By)

Date 4/5/03

HMC-03382  
CONFIDENTIAL

IN THE UNITED STATES DISTRICT COURT  
FOR THE WESTERN DISTRICT OF PENNSYLVANIA

LISA BROWN, M.D.,	)	
	)	
Plaintiff,	)	
	)	
v.	)	Civil Action No. 05-32 E
	)	
HAMOT MEDICAL CENTER,	)	
	)	to be filed under seal

APPENDIX TO PLAINTIFF'S MOTION FOR PARTIAL SUMMARY JUDGMENT

## Appendix - Exhibit C

1                   IN THE UNITED STATES DISTRICT COURT  
2                   FOR THE WESTERN DISTRICT OF PENNSYLVANIA

3       LISA BROWN, M.D.,                   :  
4               Plaintiff                   :  
5                   v.                   :   Civil Action No. 05-32E  
6       HAMOT MEDICAL CENTER,           :  
7               Defendant               :

8                   Deposition of JOHN LUBAHN, M.D., taken before  
9                   and by Carol A. Holdnack, RPR, Notary Public in and  
10                  for the Commonwealth of Pennsylvania, on Thursday  
11                  March 16, 2006, commencing at 9:41 a.m., at the  
12                  offices of Scarpitti & Mead, Renaissance Center,  
13                  1001 State Street, Suite 800, Erie, PA 16501.

14  
15  
16       For the Plaintiff:

17               Patrick Sorek, Esq.  
18               Leech Tishman Fuscaldo & Lampl, LLC  
19               525 William Penn Place, 30th Floor  
20               Pittsburgh, PA 15219

21  
22       For the Defendant:

23               Kerry M. Richard, Esq.  
24               Tobin O'Connor Ewing & Richard  
25               5335 Wisconsin Avenue NW, Suite 700  
                Washington, DC 20015

                Reported by Carol A. Holdnack, RPR  
                Ferguson & Holdnack Reporting, Inc.





1 Q. And you're talking about the evaluation --

2 A. 9/16/03.

3 Q. You discussed it with Dr. Brown.

4 A. I believe I did, yes.

5 Q. What did you discuss?

6 A. That she was doing better, and when she returned  
7 to a clinical service in October, she would not be on  
8 probation.

9 Q. And you did tell her that.

10 A. I wrote it down. I thought we discussed it. I  
11 cannot, with 100 percent certainty, say that we had a  
12 one-to-one, eye-to-eye contact and said, Lisa, in October  
13 you'll be off probation. I don't remember that.

14 Q. But in your mind when she -- did she, in fact,  
15 come off probation and when did she do it?

16 A. October 1st.

17 Q. Take a look at 3337.

18 A. Okay.

19 Q. All right. That's an evaluation signed by you  
20 concerning Dr. Brown dated January 30th, 2004, correct?

21 A. Correct.

22 Q. The first sentence says, "I discussed Dr. Brown's  
23 performance thus far, since her last evaluation." Do you  
24 see that?

25 A. Yes.

1 Q. Do you remember whether it was before March 1st,  
2 2004 or after?

3 A. I don't remember.

4 Q. When you did look at it, can you remember anything  
5 about your review?

6 A. No.

7 MR. SOREK: It's at 3328.

8 MS. RICHARD: I'm just going to note for the  
9 record that it says it's Page 1 of 3. So what  
10 we're really talking about is 3328, 29, and 30; is  
11 that right?

12 MR. SOREK: That is right.

13 MS. RICHARD: Okay.

14 THE WITNESS: Okay.

15 Q. Right in the middle of the first page under policy  
16 advancement of resident, the first sentence says, "It's  
17 expected that upon entry of the residency, all residents  
18 will complete the program." That's true, isn't it?

19 A. Yes.

20 Q. And the last sentence in policy says, the policy  
21 section, says, "The procedures outlined below are for the  
22 purposes of identifying the steps necessary for a resident  
23 to advance so as those that will come into play should  
24 advancement not be deemed appropriate," correct?

25 A. Yes.

1 Q. In your view, did this policy apply to Dr.  
2 Brown's, the nonrenewal of her contract?

3 A. Yes.

4 Q. Did it control the nonrenewal of her contract?

5 A. No.

6 Q. Why not?

7 A. Well, I think that the policy is a policy. And  
8 the real reasons for her not advancing are the reasons that  
9 I've elaborated on so far; her academic deficiencies and her  
10 clinical weaknesses, or the affective domain, her behavior,  
11 her attitude. I think that those are part and parcel of  
12 this. I think there are reasons beyond that, outlined in  
13 this policy, that could be used to dismiss a resident. I  
14 think those fit into this policy. But this policy, per se,  
15 was not used to not advance her.

16 Q. Were there any parts of Dr. Brown's performance  
17 that this policy applied to that you considered in not  
18 renewing her contract?

19 A. I think the No. 8, which happens to be circled  
20 here, I don't think she successfully completed her  
21 conference assignments, and I discussed that earlier. I  
22 don't think she did an adequate job when she was asked to  
23 present a patient and review of the literature and really  
24 fulfill the competency that's described as practice-based  
25 learning.

1 personally --

2 A. No.

3 Q. -- to the Saint Vincent program director?

4 A. Just the two phone calls.

5 Q. Did you speak with Dr. Brown on or after March 1st  
6 about helping her find a research position in Cleveland?

7 A. I did.

8 Q. And what did you discuss?

9 A. That I thought since she had good evaluations in  
10 the microsurgical lab, that during a year in the lab might  
11 be a good opportunity for her to reflect and study and think  
12 about what she wanted to do, and really build on some skills  
13 that I thought she had. I actually called Dr. Siemionow,  
14 who is the head of the microsurgical lab at the Cleveland  
15 Clinic. And he would have gladly arranged an interview.

16 Q. Is that the type of position that would typically  
17 require strong academic abilities?

18 A. No. It would require good hands to do  
19 microsurgical work, which I thought Dr. Brown had. And then  
20 she could build on whatever it was that she wasn't doing.

21 Q. You were a faculty member in the orthopaedic  
22 program during a time when it was on probation from the  
23 ACGME, correct?

24 A. Yes.

25 Q. Do you remember about when that was? And I can

1 then?

2 A. There may have been a year or two where there were  
3 three, and maybe a year where there was one.

4 Q. In your experience, are you able to say how many  
5 residents were terminated from the program?

6 A. Well, again, the only two I can remember are the  
7 ones that came up in the last discussion, one that Dr.  
8 Rogers was the program director, and then I believe he was  
9 terminated. And then in this instance, a contract wasn't  
10 renewed.

11 Q. All right. But right now we'll stick with  
12 terminations.

13 A. Only one person that I'm -- since I've been here,  
14 in the middle of the program was told they had to leave.

15 Q. Do you know the name of that person?

16 A. I don't remember. If you said it, I might be able  
17 to identify him. I know it was a male. I know it was in  
18 the first or second year.

19 Q. Do you remember when that was?

20 A. Early '80s.

21 Q. So that's termination. Contract is not renewed.  
22 To me, that's a different category, and, of course, you're  
23 the one who will provide the information. But in your  
24 experience, how many residents have not had their contracts  
25 renewed?

1 A. In orthopaedics, this is the first time.

2 Q. It's your expectation as program director that  
3 once residents are admitted to the program, that they will  
4 complete the program; is that correct?

5 MS. RICHARD: I'm just going to object to the form  
6 of the question, but you can answer.

7 A. Can you say it again.

8 Q. Sure. It's your expectation as program director  
9 that when an applicant is admitted to the residency program,  
10 that they will complete the program.

11 A. Yes.

12 Q. That's Hamot's expectation as well.

13 MS. RICHARD: I'm going to object. If he knows  
14 what Hamot's expectation is, he can say so, but.

15 A. Well, if they didn't have -- that's why we're in  
16 business, yes, I think.

17 Q. ACGME; is that ACGME's expectation as well?

18 MS. RICHARD: Again, I'm going to object on the  
19 basis of he has no way of knowing what ACGME's  
20 expectation is.

21 A. I don't think they have an expectation. They're a  
22 review body. I don't think that's an appropriate way to  
23 view the ACGME or the overseer. And I can't answer that. I  
24 have no idea what they think. I look to them for guidance  
25 and rules and regulations.

IN THE UNITED STATES DISTRICT COURT  
FOR THE WESTERN DISTRICT OF PENNSYLVANIA

LISA BROWN, M.D.,	)	
	)	
Plaintiff,	)	
	)	
v.	)	Civil Action No. 05-32 E
	)	
HAMOT MEDICAL CENTER,	)	
	)	to be filed under seal

APPENDIX TO PLAINTIFF'S MOTION FOR PARTIAL SUMMARY JUDGMENT

## Appendix - Exhibit D

## **INSTITUTIONAL REQUIREMENTS**

**ACGME APPROVED 2/11/03  
EFFECTIVE, 7/1/03**

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(DIO Responsibilities, *Duty Hours*)
  - B. Institutional Agreements
  - C. Accreditation for Patient Care (JCAHO)
  - D. Quality Assurance
- III. Institutional Responsibilities for Residents
  - A. Resident Eligibility/Selection Requirements
  - B. Financial Support for Residents
  - C. Benefits and Conditions of Appointment
  - D. Agreement of Appointment (Contract, *Duty Hours*)
  - E. Resident Participation in Educational/Professional Activities (Competencies)
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- IV. Graduate Medical Education Committee (GMEC)
  - A. GMEC Composition and Meetings
  - B. GMEC Responsibilities (*Duty Hours*)
- V. Internal Review
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  - B. Internal Review Report



## **INSTITUTIONAL REQUIREMENTS**

**ACGME APPROVED 2/11/03  
EFFECTIVE, 7/1/03**

### **I INTRODUCTION**

#### **A. Purpose of Graduate Medical Education (GME)**

The purpose of GME is to provide an organized educational program with guidance and supervision of the resident, facilitating the resident's ethical, professional and personal development while ensuring safe and appropriate care for patients.

#### **B. Sponsoring Institution**

1. ACGME-accredited GME programs must operate under the authority and control of a Sponsoring Institution (see definition of "Sponsoring Institution" in the Glossary under "Institution").
2. A Sponsoring Institution must be appropriately organized for the conduct of GME in a scholarly environment and must be committed to excellence in both medical education and patient care.

#### **C. Compliance with ACGME Requirements, Policies and Procedures**

1. A Sponsoring Institution must be in substantial compliance with the Accreditation Council for Graduate Medical Education (ACGME) Institutional Requirements and must ensure that its ACGME-accredited programs are in substantial compliance with the Institutional, common and specialty-specific Program Requirements.
2. A Sponsoring Institution's failure to comply substantially with the Institutional Requirements may jeopardize the accreditation of all of its sponsored ACGME-accredited programs.
3. A Sponsoring Institution and its ACGME-accredited programs must be in substantial compliance with the ACGME Manual of Policies and Procedures for GME Review Committees (ACGME Web site, [www.acgme.org](http://www.acgme.org)). Of particular note are those policies and procedures that govern "Administrative Withdrawal," an action that could result in the closure of a Sponsoring Institution's ACGME-accredited program(s) and cannot be appealed.

## I. INSTITUTIONAL RESPONSIBILITIES

### A. Commitment to GME

The commitment of the Sponsoring Institution to GME is exhibited by the provision of leadership, organizational structure, and resources to enable the institution to achieve substantial compliance with the Institutional Requirements and to enable its ACGME-accredited programs to achieve substantial compliance with Program Requirements. This includes providing an ethical, professional, and educational environment in which the curricular requirements as well as the applicable requirements for scholarly activity and the general competencies can be met. The regular assessment of the quality of the GME programs, the performance of their residents, and the use of outcome assessment results for program improvement are essential components of this commitment.

1. There must be a written statement of institutional commitment to GME that is dated and signed within two years of the next institutional review and indicates the support of the governing authority, the administration, and the GME leadership of the Sponsoring Institution. This statement must specify, at a minimum, a commitment to providing the necessary educational, financial, and human resources to support GME.
2. There must be an organized administrative system, which includes a graduate medical education committee (GMEC) as described in Section IV, to oversee all ACGME-accredited programs of the Sponsoring Institution.
3. There must be a Designated Institutional Official (DIO) who has the authority and responsibility for the oversight and administration of the Sponsoring Institution's ACGME-accredited programs and who is responsible for assuring compliance with ACGME Institutional Requirements.
  - a) The DIO is to establish and implement procedures to ensure that s/he, or a designee in the absence of the DIO, reviews and cosigns all program information forms and any correspondence or document submitted to the ACGME by the program directors that either addresses program citations or requests changes in the programs that would have significant impact, including financial, on the program or institution.
  - b) The DIO and/or the Chair of the GMEC shall present an annual report to the Organized Medical Staff(s) (OMS) and the governing body(s) of the major participating JCAHO-accredited hospitals in which the GME programs of the Sponsoring Institution are conducted. This annual report will review the activities of the GMEC during the past year with attention to resident supervision, resident responsibilities, resident evaluation, and the Sponsoring Institution's participating hospitals' and programs' compliance with the duty-hour standards. The GMEC should receive concerns of the OMS related to the items listed above. The GMEC

and the OMS should regularly communicate about the safety and quality of patient care provided by the residents.

4. The Sponsoring Institution must provide sufficient institutional resources, to include GME staff, space, equipment, supplies, and time to allow for effective oversight of its ACGME-accredited programs. In addition, there must be sufficient institutional resources to ensure the effective implementation and development of the ACGME-accredited programs in compliance with the Program and Institutional Requirements.
5. The DIO, GME staff and personnel, program directors, faculty and residents must have access to adequate communication resources and technological support. This should include, at a minimum, computers and access to the Internet.

#### B. Institutional Agreements

1. The Sponsoring Institution retains responsibility for the quality of GME even when resident education occurs in other institutions.
2. Current institutional agreements (ie, master affiliation agreements) must exist between the Sponsoring Institution and all of its major participating institutions.
3. The Sponsoring Institution must assure that each of its ACGME-accredited programs has established program letters of agreement (or memoranda of understanding) with its participating institutions in compliance with the specialty's Program Requirements.

#### C. Accreditation for Patient Care

1. Institutions sponsoring or participating in ACGME-accredited programs should be accredited by the Joint Commission on Accreditation of Healthcare Organizations (JCAHO), if such institutions are eligible.
2. If a sponsoring or participating institution is eligible for JCAHO accreditation and chooses not to undergo such accreditation, then the institution should be reviewed by and meet the standards of another recognized body with reasonably equivalent standards.
3. If a sponsoring or participating institution is not accredited by JCAHO, it must provide a satisfactory explanation of why accreditation has not been either granted or sought.
4. If an institution loses its JCAHO accreditation or recognition by another appropriate body, the Institutional Review Committee (IRC) must be notified in writing with an explanation.

#### D. Quality Assurance

Sponsoring Institutions must ensure that formal quality-assurance programs are conducted and that there is a review of complications and deaths. To the degree possible and in conformance with state law, residents should participate in appropriate components of the institution's performance improvement program.

### II. INSTITUTIONAL RESPONSIBILITIES FOR RESIDENTS

#### A. Eligibility and Selection of Residents

The Sponsoring Institution must assure that all enrolled residents are eligible as defined below. Institutions and ACGME-accredited programs that enroll noneligible residents will be subject to administrative withdrawal. The Sponsoring Institution must have written policies and procedures for the recruitment and appointment of residents that comply with the following requirements and must monitor each program for compliance:

##### 1. Resident eligibility:

Applicants with one of the following qualifications are eligible for appointment to ACGME-accredited programs:

- a) Graduates of medical schools in the United States and Canada accredited by the Liaison Committee on Medical Education (LCME).
- b) Graduates of colleges of osteopathic medicine in the United States accredited by the American Osteopathic Association (AOA).
- c) Graduates of medical schools outside the United States and Canada who meet one of the following qualifications:
  - 1) Have received a currently valid certificate from the Educational Commission for Foreign Medical Graduates prior to appointment or
  - 2) Have a full and unrestricted license to practice medicine in a US licensing jurisdiction in which they are in training.
- d) Graduates of medical schools outside the United States who have completed a Fifth Pathway\* program provided by an LCME-accredited medical school.

2. Resident selection:

- a) The Sponsoring Institution must ensure that its ACGME-accredited programs select from among eligible applicants on the basis of their preparedness, ability, aptitude, academic credentials, communication skills, and personal qualities such as motivation and integrity. ACGME-accredited programs must not discriminate with regard to sex, race, age, religion, color, national origin, disability, or veteran status.
- b) In selecting from among qualified applicants, it is strongly suggested that the Sponsoring Institution and all of its ACGME-accredited programs participate in an organized matching program, such as the National Resident Matching Program (NRMP), where such is available.

B. Financial Support for Residents

Sponsoring and participating institutions should provide all residents with appropriate financial support and benefits to ensure that residents are able to fulfill the responsibilities of their educational programs.

C. Benefits and Conditions of Appointment

Candidates for ACGME-accredited programs (applicants who are invited for an interview) must be informed, in writing or by electronic means, of the terms, conditions, and benefits of appointment, including financial support; vacations; parental, sick, and other leaves of absence; professional liability, hospitalization, health, disability and other insurance provided for the residents and their families; and the conditions under which living quarters, meals, laundry services, or their equivalents are to be provided.

D. Agreement of Appointment

1. The Sponsoring Institution must assure that residents are provided with a written agreement of appointment or contract outlining the terms and conditions of their appointment to an ACGME-accredited program, and the institution must monitor the implementation of these terms and conditions by the program directors. Sponsoring Institutions and program directors must ensure that residents adhere to established practices, policies, and procedures in all institutions to which residents are assigned. The-agreement must contain or provide a reference to at least the following:
  - a. Residents' responsibilities;
  - b. Duration of appointment;
  - c. Financial support;

- d. Conditions under which living quarters, meals, and laundry services or their equivalents are provided;
- e. Conditions for reappointment;
  - (1) Nonrenewal of agreement of appointment: The Sponsoring Institution must provide a written institutional policy that conforms to the following: In instances where a resident's agreement is not going to be renewed, the Sponsoring Institution must ensure that its ACGME-accredited programs provide the resident(s) with a written notice of intent not to renew a resident's agreement no later than four months prior to the end of the resident's current agreement. However, if the primary reason(s) for the nonrenewal occurs within the four months prior to the end of the agreement, the Sponsoring Institution must ensure that its ACGME-accredited programs provide the residents with as much written notice of the intent not to renew as the circumstances will reasonably allow, prior to the end of the agreement.
  - (2) Residents must be allowed to implement the institution's grievance procedures as addressed below if they have received a written notice of intent not to renew their agreements.
- f. Grievance procedures and due process: The Sponsoring Institution must provide residents with fair and reasonable written institutional policies on and procedures for grievance and due process. These policies and procedures must address
  - (1) academic or other disciplinary actions taken against residents that could result in dismissal, nonrenewal of a resident's agreement or other actions that could significantly threaten a resident's intended career development; and,
  - (2) adjudication of resident complaints and grievances related to the work environment or issues related to the program or faculty.
- g. Professional liability insurance:
  - (1) The Sponsoring Institution must ensure that residents in ACGME-accredited programs are provided with professional liability coverage for the duration of training. Such coverage must provide legal defense and protection against awards from claims reported or filed after the completion of the ACGME-accredited program if the alleged acts or omissions of the residents are within the scope of the ACGME-accredited program.
  - (2) The professional liability coverage should be consistent with the Sponsoring Institution's coverage for other medical/professional practitioners.

- (3) Current residents in ACGME-accredited programs must be provided with the details of the institution's professional liability coverage for residents.
- h. Health and disability insurance: The Sponsoring Institution must provide hospital and health insurance benefits for the residents and their families. The Sponsoring Institution must also provide access to insurance to all residents for disabilities resulting from activities that are part of the educational program.
- i. Leaves of absence:
  - (1) The Sponsoring Institution must provide written institutional policies on residents' vacation and other leaves of absence (with or without pay) to include parental and sick leave; these policies must comply with applicable laws.
  - (2) The Sponsoring Institution must ensure that each program provides its residents with a written policy in compliance with its Program Requirements concerning the effect of leaves of absence, for any reason, on satisfying the criteria for completion of the residency program.
- j. Duty Hours:
  - (1) The Sponsoring Institution is responsible for promoting patient safety and education through carefully constructed duty-hour assignments and faculty availability.
  - (2) The institution must have formal written policies and procedures governing resident duty hours that support the physical and emotional well-being of the resident, promote an educational environment, and facilitate patient care.
- k. Moonlighting:
  - (1) Professional and patient care activities that are external to the educational program are called moonlighting. Moonlighting activities, whether internal or external, may be inconsistent with sufficient time for rest and restoration to promote the residents' educational experience and safe patient care. Therefore, institutions and program directors must closely monitor all moonlighting activities.
  - (2) The Sponsoring Institution must have a written policy that addresses moonlighting. The policy must
    - (a) specify that residents must not be required to engage in moonlighting;

(b) require a prospective, written statement of permission from the program director that is made part of the resident's file; and,

(c) state that the residents' performance will be monitored for the effect of these activities upon performance and that adverse effects may lead to withdrawal of permission.

- l. Counseling services: The Sponsoring Institution should facilitate residents' access to appropriate and confidential counseling, medical, and psychological support services.
  - m. Physician impairment: The Sponsoring Institution must have written policies that describe how physician impairment, including that due to substance abuse, will be handled.
  - n. Sexual harassment: The Sponsoring Institution must have written policies covering sexual and other forms of harassment.
2. Residency Closure/Reduction: The Sponsoring Institution must have a written policy that addresses a reduction in size or closure of a residency program. The policy must specify
    - a. that if the Sponsoring Institution intends to reduce the size of an ACGME-accredited program or close a residency program, the Sponsoring Institution must inform the residents as early as possible; and,
    - b. that in the event of such a reduction or closure, the Sponsoring Institution must either allow residents already in the program to complete their education or assist the residents in enrolling in an ACGME-accredited program in which they can continue their education.
  3. Restrictive Covenants: ACGME-accredited programs must not require residents to sign a noncompetition guarantee.

E. Resident Participation in Educational and Professional Activities

1. The Sponsoring Institution must ensure that each ACGME-accredited program defines, in accordance with its Program Requirements, the specific knowledge, skills, attitudes, and educational experiences required in order for their residents to demonstrate the following:
  - a. **Patient care** that is compassionate, appropriate, and effective for the treatment of health problems and the promotion of health



- b. **Medical knowledge** about established and evolving biomedical, clinical, and cognate (eg, epidemiological and social-behavioral) sciences and the application of this knowledge to patient care
  - c. **Practice-based learning** and improvement that involves investigation and evaluation of their own patient care, appraisal and assimilation of scientific evidence, and improvements in patient care
  - d. **Interpersonal and communication skills** that result in effective information exchange and teaming with patients, their families, and other health professionals
  - e. **Professionalism**, as manifested through a commitment to carrying out professional responsibilities, adherence to ethical principles, and sensitivity to a diverse patient population
  - f. **Systems-based practice**, as manifested by actions that demonstrate an awareness of and responsiveness to the larger context and system for health care and the ability to effectively call on system resources to provide care that is of optimal value.
2. In addition, the Sponsoring Institution must ensure that residents
- a. develop a personal program of learning to foster continued professional growth with guidance from the teaching staff;
  - b. participate fully in the educational and scholarly activities of their program and, as required, assume responsibility for teaching and supervising other residents and students;
  - c. have the opportunity to participate on appropriate institutional and departmental committees and councils whose actions affect their education and /or patient care;
  - d. participate in an educational program regarding physician impairment, including substance abuse.
3. The Sponsoring Institution must ensure that residents submit to the program director or to the DIO at least annually confidential written evaluations of the faculty and of the educational experiences.

F. Resident Work Environment

1. The Sponsoring Institution and its ACGME-accredited programs must provide an educational and work environment in which residents may raise and resolve issues without fear of intimidation or retaliation. This includes the following:
  - a. Provision of an organizational system for residents to communicate and exchange information on their work environment and their ACGME-accredited programs. This may be accomplished through a resident organization or other forums in which to address resident issues.
  - b. A process by which individual residents can address concerns in a confidential and protected manner.
2. The Sponsoring Institution must provide services and develop systems to minimize the work of residents that is extraneous to their GME programs and ensure that the following conditions are met:
  - a. Food services: Residents on duty must have access to adequate and appropriate food services 24 hours a day in all institutions.
  - b. Call rooms: Residents on call must be provided with adequate and appropriate sleeping quarters.
  - c. Support services: Patient support services, such as intravenous services, phlebotomy services, and laboratory services, as well as messenger and transporter services, must be provided in a manner appropriate to and consistent with educational objectives and patient care.
  - d. Laboratory/pathology/radiology services: There must be appropriate laboratory, pathology, and radiology services to support timely and quality patient care in the ACGME-accredited programs. This must include effective laboratory, pathology, and radiologic information systems.
  - e. Medical records: A medical records system that documents the course of each patient's illness and care must be available at all times and must be adequate to support quality patient care, the education of residents, quality assurance activities, and provide a resource for scholarly activity.
  - f. Security/safety: Appropriate security and personal safety measures must be provided to residents at all locations including but not limited to parking facilities, on-call quarters, hospital and institutional grounds, and related clinical facilities (eg, medical office building).

#### IV. GRADUATE MEDICAL EDUCATION COMMITTEE (GMEC)

##### A. GMEC Composition and Meetings

1. The Sponsoring Institution must have a GMEC that has the responsibility for monitoring and advising on all aspects of residency education. Voting membership on the committee must include residents nominated by their peers. It must also include appropriate program directors, administrators, the accountable DIO, and may include other members of the faculty.
2. The committee must meet at least quarterly, and maintain written minutes documenting fulfillment of the committee's responsibilities.

##### B. GMEC Responsibilities

The GMEC must

1. establish and implement policies and procedures regarding the quality of education and the work environment for the residents in all ACGME-accredited programs.
2. review annually and make recommendations to the Sponsoring Institution on resident stipends, benefits, and funding for resident positions to assure that these are reasonable and fair.
3. establish and maintain appropriate oversight of and liaison with program directors and assure that program directors establish and maintain proper oversight of and liaison with appropriate personnel of other institutions participating in the ACGME-accredited programs of the Sponsoring Institution.
4. establish and implement formal written policies and procedures governing resident duty hours in compliance with the Institutional and Program Requirements. The GMEC must assure that the following requirements are met:
  - a) Each ACGME-accredited program must establish formal written policies governing resident duty hours that are consistent with the Institutional and Program Requirements. These formal policies must apply to all participating institutions used by the residents and must address the following requirements:
    - 1) The educational goals of the program and learning objectives of residents must not be compromised by excessive reliance on residents to fulfill institutional service obligations. Duty-hours and call schedules must be monitored by both the Sponsoring Institution and programs and adjustments

made as necessary to address excessive service demands and/or resident fatigue. Duty hours, however, must reflect the fact that responsibilities for continuing patient care are not automatically discharged at specific times. ACGME-accredited programs must ensure that residents are provided appropriate backup support when patient care responsibilities are especially difficult or prolonged; and,

- 2) Resident duty hours and on-call time periods must be in compliance with the Institutional and Program Requirements. The structuring of duty hours and on-call schedules must focus on the needs of the patient, continuity of care, and the educational needs of the resident.
- b) The GMEC must develop and implement procedures to regularly monitor resident duty hours for compliance with the Sponsoring Institution's policies and the Institutional and Program Requirements.
- c) The GMEC must develop and implement written procedures to review and endorse requests from programs prior to submission to an RRC for exceptions in the weekly limit on duty hours up to 10 percent or up to a maximum of 88 hours. All exceptions requested must be based on a sound educational rationale. The procedures must outline the process for endorsing an exception in compliance with the ACGME policies and procedures for duty-hour exceptions. The procedures and their application, if the institution has utilized them, will be assessed during the institutional review.
5. assure that ACGME-accredited programs provide appropriate supervision for all residents that is consistent with proper patient care, the educational needs of residents, and the applicable Program Requirements. Supervision of residents must address the following:
  - a) Residents must be supervised by teaching staff in such a way that the residents assume progressively increasing responsibility according to their level of education, ability, and experience.
  - b) On-call schedules for teaching staff must be structured to ensure that supervision is readily available to residents on duty.
  - c) The teaching staff must determine the level of responsibility accorded to each resident.
6. assure that each program provides a curriculum and an evaluation system to ensure that residents demonstrate achievement of the six general competencies listed in Section III.E and as defined in each set of Program Requirements.

7. establish and implement formal written institutional policies for the selection, evaluation, promotion, and dismissal of residents in compliance with the Institutional and Program Requirements.
8. regularly review all ACGME program accreditation letters and monitor action plans for the correction of concerns and areas of noncompliance.
9. regularly review the Sponsoring Institution's Letter of Report from the IRC and develop and monitor action plans for the correction of concerns and areas of noncompliance.
10. review and approve prior to submission to the ACGME
  - a. all applications for ACGME accreditation of new programs and subspecialties;
  - b. changes in resident complement;
  - c. major changes in program structure or length of training
  - d. additions and deletions of participating institutions used in a program;
  - e. appointments of new program directors;
  - f. progress reports requested by any Review Committee;
  - g. responses to all proposed adverse actions;
  - h. requests for increases or any change in resident duty hours
  - i. requests for "inactive status" or to reactivate a program;
  - j. voluntary withdrawals of ACGME-accredited programs;
  - k. requests for an appeal of an adverse action; and,
  - l. appeal presentations to a Board of Appeal or the ACGME.
11. conduct internal reviews of all ACGME-accredited programs including subspecialty programs to assess their compliance with the Institutional Requirements and the Program Requirements of the ACGME Residency Review Committees in accordance with the guidelines in Section V.

## V. INTERNAL REVIEW

### A. Process

1. The GMEC is responsible for the development, implementation and oversight of the internal review process. The internal review process must comply with the following:
  - a. The GMEC must designate an internal review committee(s) to review each ACGME-accredited program in the Sponsoring Institution. The internal review committee must include faculty, residents, and administrators from within the institution but from GME programs other than the one that is being reviewed. External reviewers may also be included on the committee as determined by the GMEC.

- b. The review must follow a written protocol approved by the GMEC that incorporates, at a minimum, the requirements in this section (Section V).
  - c. Reviews must be conducted at approximately the midpoint between the ACGME program surveys.
  - d. Although departmental annual reports are often important sources of information about a residency program, they do not meet the requirement for a periodic internal review.
2. While assessing the residency program's compliance with each of the program standards, the review should also appraise
- a. the educational objectives of each program;
  - b. the effectiveness of each program in meeting its objectives;
  - c. the adequacy of available educational and financial resources to support the program;
  - d. the effectiveness of each program in addressing areas of noncompliance and concerns in previous ACGME accreditation letters and previous internal reviews;
  - e. the effectiveness of each program in defining, in accordance with the Program and Institutional Requirements ( Section III.E), the specific knowledge, skills, attitudes, and educational experiences required for the residents to achieve competence in the following: patient care, medical knowledge, practice-based learning and improvement, interpersonal and communication skills, professionalism, and systems-based practice;
  - f. the effectiveness of each program in using evaluation tools developed to assess a resident's level of competence in each of the six general areas listed above;
  - g. the effectiveness of each program in using dependable outcome measures developed for each of the six general competencies listed above; and,
  - h. the effectiveness of each program in implementing a process that links educational outcomes with program improvement.
3. Materials and data to be used in the review process must include
- a. Institutional and Program Requirements for the specialties and subspecialties of the ACGME RRCs from the Essentials of Accredited Residency Programs;

- b. accreditation letters from previous ACGME reviews and progress reports sent to the RRC; and,
  - c. reports from previous internal reviews of the program.
4. The internal review committee must conduct interviews with the program director, faculty, peer-selected residents from each level of training in the program, and other individuals deemed appropriate by the committee.
  5. Program inactivity: ACGME-accredited programs and subspecialties that have applied for and received RRC approval for "inactive" status do not need internal reviews. However, an internal review must be conducted prior to requesting RRC approval for reactivation.

**B. Internal Review Report**

1. There must be a written report of the internal review for each ACGME-accredited specialty and subspecialty program that contains, at a minimum, the following:
  - a. the name of the program or subspecialty program reviewed and the date of the review;
  - b. the names and titles of the internal review committee members to include the resident(s);
  - c. a brief description of how the internal review process was carried out, including the list of the groups/individuals who were interviewed;
  - d. sufficient documentation or discussion of the specialty's or the subspecialty's Program Requirements and the Institutional Requirements to demonstrate that a comprehensive review was conducted and was based on the GMCEC's internal review protocol;
  - e. a list of the areas of noncompliance or any concerns or comments from the previous ACGME accreditation letter with a summary of how the program and /or institution addressed each one.
2. The written report of each internal review must be presented to and reviewed by the GMCEC to monitor the areas of noncompliance and recommend appropriate action.
3. Reports from internal reviews are required to be shown to the ACGME site visitor for the institutional review and must be included in the Institutional Review Document submitted to the IRC. During the review of individual programs, these reports must not be shown to the ACGME site visitor or specialist site visitors, who only will

ascertain that an internal review was completed in the interval since the program's previous site visit.

Approved by ACGME February 11, 2003; Effective: July 1, 2003

FOOTNOTE FOR III.A.1.d.

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\* A Fifth Pathway program is an academic year of supervised clinical education provided by an LCME-accredited medical school to students who meet the following conditions: (1) have completed, in an accredited college or university in the United States, undergraduate premedical education of the quality acceptable for matriculation in an accredited United States medical school; (2) have studied at a medical school outside the United States and Canada but listed in the World Health Organization Directory of Medical Schools; (3) have completed all of the formal requirements of the foreign medical school except internship and/or social service; (4) have attained a score satisfactory to the sponsoring medical school on a screening examination; and (5) have passed either the Foreign Medical Graduate Examination in the Medical Sciences, Parts I and II of the examination of the National Board of Medical Examiners, or Steps 1 and 2 of the United States Medical Licensing Examination (USMLE).



IN THE UNITED STATES DISTRICT COURT  
FOR THE WESTERN DISTRICT OF PENNSYLVANIA

LISA BROWN, M.D.,	)	
	)	
Plaintiff,	)	
	)	
v.	)	Civil Action No. 05-32 E
	)	
HAMOT MEDICAL CENTER,	)	
	)	to be filed under seal

APPENDIX TO PLAINTIFF'S MOTION FOR PARTIAL SUMMARY JUDGMENT

## Appendix - Exhibit E

**Program Requirements for Graduate Medical Education  
in Orthopaedic Surgery**

**Common Program Requirements Appear in Bold**  
Specialty Specific Requirements Are Not Bolded

I. Introduction

A. Definition and Scope of the Specialty

Orthopaedic surgery is the medical specialty that includes the study and prevention of musculoskeletal diseases, disorders, and injuries and their treatment by medical, surgical, and physical methods.

B. Duration and Scope of Education

1. Orthopaedic residencies will be accredited to offer 5 years of graduate medical education. The orthopaedic residency director is responsible for the design, implementation, and oversight of a PGY-1 year that will prepare residents for specialty education in orthopaedic surgery. This year must include resident participation in clinical and didactic activities that will give them the opportunity to
  - a. develop the knowledge, attitudes, and skills needed to formulate principles and assess, plan, and initiate treatment of adult and pediatric patients with surgical and/or medical problems;
  - b. be involved in the care of patients with surgical and medical emergencies, multiple organ system trauma, soft tissue wounds, nervous system injuries and diseases, peripheral vascular injuries and diseases, and rheumatologic and other medical diseases;
  - c. gain experience in the care of critically ill surgical and medical patients;
  - d. participate in the pre-, intra -and post-operative care of surgical patients; and
  - e. develop an understanding of surgical anesthesia, including anesthetic risks and the management of intra-operative anesthetic complications.
2. In order to meet these goals the PGY-1 year must include
  - a. a minimum of six months of structured education in surgery, to include multi-system trauma, plastic surgery/burn care, intensive care, and vascular surgery;

- b. a minimum of one month of structured education in at least three of the following: emergency medicine, medical/cardiac intensive care, internal medicine, neurology, neurological surgery, pediatric surgery or pediatrics, rheumatology, anesthesiology, musculoskeletal imaging, and rehabilitation; and
  - c. a maximum of three months of orthopaedic surgery.
- 3. The program director is also responsible for the design, implementation and oversight of PGY-2 through PGY-5 years that
  - a. must include at least 3 years of rotations on orthopaedic services; and
  - b. may include rotations on related services such as plastic surgery, physical medicine and rehabilitation, rheumatology, or neurological surgery.

## II. Institutions

### A. Sponsoring Institution

**One sponsoring institution must assume ultimate responsibility for the program, as described in the Institutional Requirements, and this responsibility extends to resident assignments at all participating institutions.**

- 1. One primary site must provide most of the residents' basic science and research education.
  - a. Residents' clinical education at the primary site should include extensive experience in patient care. Preoperative evaluation and postoperative follow-up, as well as evaluation and treatment of patients not requiring surgery, must be included.
  - b. Basic science education and the principal clinical conferences should be provided at the primary site. Supplemental conferences may also be provided at other locations, but the program's didactic activities should be provided at the program's primary site.
- 2. The governing body of the sponsoring institution must provide support for the program director in teaching, recruiting staff, selecting residents, assigning residents to an appropriate workload, and dismissing residents whose performance is unsatisfactory and must encourage continuity in the program directorship.
- 3. In communities where the didactic programs of several residencies are

combined, the staff of each accredited program must actively and consistently participate in the combined effort.

4. To provide an adequate interdisciplinary educational experience, the institution that sponsors the orthopaedic program should also participate in ACGME-accredited programs in general surgery, internal medicine, and pediatrics.

#### **B. Participating Institutions**

1. **Assignment to an institution must be based on a clear educational rationale, integral to the program curriculum, with clearly-stated activities and objectives. When multiple participating institutions are used, there should be assurance of the continuity of the educational experience.**
2. **Assignment to a participating institution requires a letter of agreement with the sponsoring institution. Such a letter of agreement should:**
  - a) **identify the faculty who will assume both educational and supervisory responsibilities for residents;**
  - b) **specify their responsibilities for teaching, supervision, and formal evaluation of residents, as specified later in this document;**
  - c) **specify the duration and content of the educational experience; and**
  - d) **state the policies and procedures that will govern resident education during the assignment.**
3. Affiliations should be avoided with institutions that are at such a distance from the sponsoring institution as to make resident participation in program conferences and rounds difficult, unless the participating institution provides comparable activities.
4. The program director must have the responsibility and authority to coordinate program activities at all participating institutions and must maintain a file of written descriptions of the educational activities provided at each institution involved in the program.

## **II. Program Personnel and Resources**

### **A. Program Director**

1. **There must be a single program director responsible for the program.**

The person designated with this authority is accountable for the operation of the program. In the event of a change of either program director or department chair, the program director should promptly notify the executive director of the RRC through the Web Accreditation Data System of the ACGME.

2. The Program Director, together with the faculty, is responsible for the general administration of the program, and for the establishment and maintenance of a stable educational environment. Adequate lengths of appointment for both the program director and faculty are essential to maintaining such an appropriate continuity of leadership. Programs that have acting directors for more than one year will be subject to review, which may include a site visit.
3. Qualifications of the program director are as follows:
  - a) The program director must possess the requisite specialty expertise, as well as documented educational and administrative abilities.
  - b) The program director must be certified in the specialty by the American Board of Orthopaedic Surgery, or possess qualifications judged to be acceptable by the RRC.
  - c) The program director must be appointed in good standing and based at the primary teaching site.
4. Responsibilities of the program director are as follows:
  - a) The program director must oversee and organize the activities of the educational program in all institutions that participate in the program. This includes selecting and supervising the faculty and other program personnel at each participating institution, appointing a local site director, and monitoring appropriate resident supervision at all participating institutions.
  - b) The program director is responsible for preparing an accurate statistical and narrative description of the program as requested by the RRC, as well as updating annually both program and resident records through the ACGME's Accreditation Data System.
  - c) The program director must ensure the implementation of fair policies, grievance procedures, and due process, as established by the sponsoring institution and in compliance with the

**Institutional Requirements.**

- d) **The program director must seek the prior approval of the RRC for any changes in the program that may significantly alter the educational experience of the residents. Such changes, for example, include:**
  - (1) **the addition or deletion of a participating institution;**
  - (2) **a change in the format of the educational program;**
  - (3) **a change in the approved resident complement for those specialties that approve resident complement.**

**On review of a proposal for any such major change in a program, the RRC may determine that a site visit is necessary.**

- e) Ensuring the provision of adequate facilities, teaching staff, resident staff, teaching beds, educational resource materials, outpatient facilities, and research facilities.
- f) Maintaining a file of current, written institutional and interinstitutional agreements, resident agreements, patient care statistics, the operative experience of individual residents, policies on duty hours and supervision, and regular assessments of resident performance. These documents must be provided on request to the RRC or to the site visitor.

**B. Faculty**

- 1. **At each participating institution, there must be a sufficient number of faculty with documented qualifications to instruct and supervise adequately all residents in the program.**
  - a) All program must have at least three faculty who devote at least 20 hours each week to the program.
  - b) There must be at least one full-time faculty equivalent (one FTE equals 45 hours per week devoted to the residency) for every four residents in the program (excluding residents in nonorthopaedic education).
  - c) It is the responsibility of the teaching staff to ensure that the structure and content of the residency reflect an education-to-service ratio that identifies residents as students and provide adequate experience in preoperative and postoperative, as well as intraoperative, patient care.

- d) The teaching staff must provide direct supervision appropriate to a resident's competence and level of training in all patient care settings, including operative, inpatient, outpatient, and emergency.
- 2. The faculty, furthermore, must devote sufficient time to the educational program to fulfill their supervisory and teaching responsibilities. They must demonstrate a strong interest in the education of residents, and must support the goals and objectives of the educational program of which they are a member.
- 3. Qualifications of the physician faculty are as follows:
  - a) The physician faculty must possess the requisite specialty expertise and competence in clinical care and teaching abilities, as well as documented educational and administrative abilities and experience in their field.
  - b) The physician faculty must be certified in the specialty by the American Board of Orthopaedic Surgery, or possess qualifications judged to be acceptable by the RRC.
  - c) The physician faculty must be appointed in good standing to the staff of an institution participating in the program.
- 4. The responsibility for establishing and maintaining an environment of inquiry and scholarship rests with the faculty, and an active research component must be included in each program. *Scholarship* is defined as the following:
  - a) the scholarship of *discovery*, as evidenced by peer-reviewed funding or by publication of original research in a peer-reviewed journal;
  - b) the scholarship of *dissemination*, as evidenced by review articles or chapters in textbooks;
  - c) the scholarship of *application*, as evidenced by the publication or presentation of, for example, case reports or clinical series at local, regional, or national professional and scientific society meetings.

Complementary to the above scholarship is the regular participation of the teaching staff in clinical discussions, rounds, journal clubs, and research conferences in a manner that promotes a spirit of inquiry and scholarship (e.g., the offering of guidance and technical support for

residents involved in research such as research design and statistical analysis); and the provision of support for residents ~~=~~ participation, as appropriate, in scholarly activities.

**5. Qualifications of the nonphysician faculty are as follows:**

- a) Nonphysician faculty must be appropriately qualified in their field.
- b) Nonphysician faculty must possess appropriate institutional appointments.

**C. Other Program Personnel**

Additional necessary professional, technical, and clerical personnel must be provided to support the program.

**D. Resources**

The program must ensure that adequate resources (e.g., sufficient laboratory space and equipment, computer and statistical consultation services) are available.

- 1. Residents must have ready access to a major medical library, either at the institution where the residents are located or through arrangement with convenient nearby institutions.
- 2. Library resources must include current and past orthopaedic periodicals and reference books that are readily accessible to all orthopaedic residents in the program.
- 3. Library services should include the electronic retrieval of information from medical databases.
- 4. There must be access to an on-site library or to a collection of appropriate texts and journals in each institution participating in a residency program. On-site libraries and/or collections of texts and journals must be readily available during nights and weekends.

**IV Resident Appointments**

**A. Eligibility Criteria**

The program director must comply with the criteria for resident eligibility as specified in the Institutional Requirements. Programs are encouraged to recognize the value and importance of recruiting qualified women and minority students.



**B. Number of Residents**

**The RRC will approve the number of residents to be educated in the program and at each level of the program based upon established written criteria that include the adequacy of resources for resident education (e.g., the quality and volume of patients and related clinical material available for education), faculty-resident ratio, institutional funding, and the quality of faculty teaching. It is important that the resident complement be sufficient in number to sustain an educational environment.**

**C. Resident Transfers**

**To determine the appropriate level of education for residents who are transferring from another residency program, the program director must receive written verification of previous educational experiences and a statement regarding the performance evaluation of the transferring resident prior to their acceptance into the program. A program director is required to provide verification of residency education for residents who may leave the program prior to completion of their education.**

**D. Appointment of Fellows and Other Students**

**The appointment of fellows and other specialty residents or students must not dilute or detract from the educational opportunities available to regularly appointed residents.**

**V. Program Curriculum**

**A. Program Design**

**1. Format**

**The program design and sequencing of educational experiences will be approved by the RRC as part of the review process.**

**2. Goals and Objectives**

**The program must possess a written statement that outlines its educational goals with respect to the knowledge, skills, and other attributes of residents for each major assignment and for each level of the program. This statement must be distributed to residents and faculty, and must be reviewed with residents prior to their assignments.**

**B. Specialty Curriculum**

**The program must possess a well-organized and effective curriculum, both didactic and clinical. The curriculum must also provide residents with direct experience in progressive responsibility for patient management.**

1. Didactic Components

a. Basic Medical Sciences

Basic science education must include substantial instruction in anatomy, biomechanics, pathology, and physiology. The basic science program must also include resident education in embryology, immunology, pharmacology, biochemistry, and microbiology.

- (1) Instruction in anatomy must include study and dissection of anatomic specimens by the residents and lectures or other formal sessions.
- (2) Instruction in pathology must include organized instruction in correlative pathology in which gross and microscopic pathology are related to clinical and roentgenographic findings.
- (3) Instruction in biomechanics should be presented in seminars or conferences emphasizing principles, terminology, and application to orthopaedics.
- (4) Organized instruction in the basic medical sciences must be integrated into the daily clinical activities by clearly linking the pathophysiologic process and findings to the diagnosis, treatment, and management of clinical disorders.
- (5) Organized instruction in the appropriate use and interpretation of radiographic and other imaging techniques must be provided for all residents.

b. Related Areas of Instruction

Resident education must include orthopaedic oncology, rehabilitation of neurologic injury and disease, spinal cord injury rehabilitation, orthotics and prosthetics, and the ethics of medical practice.

c. Teaching Rounds and Conferences

Faculty and residents must attend and participate in regularly scheduled and held teaching rounds, lectures, and conferences. Treatment indications, clinical outcomes, complications, morbidity, and mortality

must be critically reviewed and discussed on a regular basis. Subjects of mutual interest and the changing practice of medicine should be discussed at interdisciplinary conferences. On average, there must be at least 4 hours of formal teaching activities each week.

2. Clinical Components

a. Clinical Resources

Clinical problems must be of sufficient variety and volume to afford the residents adequate experience in the diagnosis and management of adult and pediatric orthopaedic disorders. The residents' clinical experience must include adult orthopaedics, including joint reconstruction; pediatric orthopaedics, including pediatric trauma; trauma, including multisystem trauma; surgery of the spine, including disk surgery, spinal trauma, and spinal deformities; hand surgery; foot surgery in adults and children; athletic injuries, including arthroscopy; metastatic disease; and orthopaedic rehabilitation, including amputations and postamputation care.

b. Continuity of Care

All residents must have the opportunity to develop competence in the preadmission care, hospital care, operative care, and follow-up care (including rehabilitation) of patients. Opportunities for resident involvement in all aspects of care of the same patient should be maximized.

c. Nonoperative Outpatient Experience

Residents must have adequate experience in nonoperative outpatient diagnosis and care, including all orthopaedic anatomic areas and patients of all age groups. Each week residents must have at least one-half day and should have two-half days of outpatient clinical experience in physician offices or hospital clinics with a minimum of 10 patients per session on all clinical rotations. Residents must be directly supervised by faculty and instructed in pre- and post-operative assessment as well as the operative and non-operative care of general and subspecialty orthopaedic patients. Opportunities for resident involvement in all aspects of outpatient care of the same patient should be maximized.

d. Progressive Responsibility

Residents must have the opportunity to assume increasing responsibility for patient care, under direct faculty supervision (as appropriate for

each resident's ability and experience), as they progress through a program. Inpatient and outpatient experience with all age groups is necessary.

e. Basic Motor Skills

Instruction in basic motor skills must include experience in the proper use of surgical instruments and operative techniques. Evaluation of new or experimental techniques and/or materials should be emphasized. The application of basic motor skills must be integrated into daily clinical activities, especially in the operating room.

C. Residents Scholarly Activities

**Each program must provide an opportunity for residents to participate in research or other scholarly activities, and residents must participate actively in such scholarly activities.**

1. Resources for scholarly activity by residents must include laboratory space and equipment, computer and data analysis services, statistical consultation services, research conferences, faculty expertise and supervision, support personnel, time, and funding.
2. To develop the abilities to critically evaluate medical literature, research, and other scholarly activity, resident education must include instruction in experimental design, hypothesis testing, and other current research methods, as well as participation in clinical or basic research.
3. Program directors must maintain a current record of research activity by residents and faculty.

D. ACGME Competencies

**The residency program must require its residents to obtain competence in the six areas listed below to the level expected of a new practitioner. Programs must define the specific knowledge, skills, behaviors, and attitudes required, and provide educational experiences as needed in order for their residents to demonstrate the following:**

1. ***Patient care that is compassionate, appropriate, and effective for the treatment of health problems and the promotion of health.*** Residents are expected to:
  - a. communicate effectively and demonstrate caring and respectful behaviors when interacting with patients and their families;

- b. gather essential and accurate information about their patients;
  - c. make informed decisions about diagnostic and therapeutic interventions based on patient information and preferences, up-to-date scientific evidence, and clinical judgment;
  - d. develop and carry out patient management plans;
  - e. counsel and educate patients and their families;
  - f. demonstrate the ability to practice culturally competent medicine;
  - g. use information technology to support patient care decisions and patient education;
  - h. perform competently all medical and invasive procedures considered essential for the area of practice;
  - i. provide health care services aimed at preventing health problems or maintaining health; and
  - j. work with health care professionals, including those from other disciplines, to provide patient-focused care.
2. ***Medical Knowledge about established and evolving biomedical, clinical, and cognate sciences, as well as the application of this knowledge to patient care.*** Residents are expected to:
- a. demonstrate an investigatory and analytic thinking approach to clinical situations; and
  - b. know and apply the basic and clinically supportive sciences which are appropriate to orthopaedic surgery.
- 3 ***Practice-based learning and improvement that involves the investigation and evaluation of care for their patients, the appraisal and assimilation of scientific evidence, and improvements in patient care.*** Residents are expected to:
- a. analyze practice experience and perform practice-based improvement activities using a systematic methodology;
  - b. locate, appraise, and assimilate evidence from scientific studies related to their patients' health problems;
  - c. obtain and use information about their own population of patients and

the larger population from which their patients are drawn;

- d. apply knowledge of study designs and statistical methods to the appraisal of clinical studies and other information on diagnostic and therapeutic effectiveness;
  - e. use information technology to manage information, access on-line medical information, and support their own education; and
  - f. facilitate the learning of students and other health care professionals.
4. ***Interpersonal and communication skills that result in the effective exchange of information and collaboration with patients, their families, and other health professionals.*** Residents are expected to:
- a. create and sustain a therapeutic and ethically sound relationship with patients;
  - b. use effective listening skills and elicit and provide information using effective nonverbal, explanatory, questioning, and writing skills; and
  - c. work effectively with others as a member or leader of a healthcare team or other professional group.
5. ***Professionalism, as manifested through a commitment to carrying out professional responsibilities, adherence to ethical principles, and sensitivity to patients of diverse backgrounds.*** Residents are expected to:
- a. demonstrate respect, compassion, and integrity; a responsiveness to the needs of patients and society that supercedes self-interest; accountability to patients, society and the profession; and a commitment to excellence and ongoing professional development;
  - b. demonstrate a commitment to ethical principles pertaining to provision or withholding of clinical care, confidentiality of patient information, informed consent, and business practices;
  - c. demonstrate sensitivity and responsiveness to patients' culture, age, gender, and disabilities; and
  - d. demonstrate sensitivity and responsiveness to fellow health care professionals' culture, age, gender, and disabilities.
6. ***Systems-based practice, as manifested by actions that demonstrate an awareness of and responsiveness to the larger context and system of***

**health care, as well as the ability to call effectively on other resources in the system to provide optimal health care. Residents are expected to:**

- a. understand how their patient care and other professional practices affect other healthcare professionals, the healthcare organization, and the larger society and how these elements of the system affect their own practice;
- b. know how types of medical practice and delivery systems differ from one another, including methods of controlling healthcare costs and allocating resources;
- c. practice cost-effective health care and resources allocation that does not compromise quality of care;
- d. advocate for quality patient care and assist patients in dealing with system complexities; and
- e. know how to partner with health care managers and healthcare procedures to assess, coordinate, and improve health care and know how these activities can affect system performance.

## **VI. Resident Duty Hours and the Working Environment**

**Providing residents with a sound didactic and clinical education must be carefully planned and balanced with concerns for patient safety and resident well-being. Each program must ensure that the learning objectives of the program are not compromised by excessive reliance on residents to fulfill service obligations. Didactic and clinical education must have priority in the allotment of residents' time and energy. Duty hour assignments must recognize that faculty and residents collectively have responsibility for the safety and welfare of patients.**

### **A. Supervision of Residents**

1. **All patient care must be supervised by qualified faculty. The program director must ensure, direct, and document adequate supervision of residents at all times. Residents must be provided with rapid, reliable systems for communicating with supervising faculty.**
2. **Faculty schedules must be structured to provide residents with continuous supervision and consultation.**
3. **Faculty and residents must be educated to recognize the signs of fatigue, and adopt and apply policies to prevent and counteract its potential negative effects.**